WOOD TOPS GENERAL PRODUCT HANDLING & INSTALLATION

QUALITY ASSURANCE

- **Installer/Builder Qualifications:** An experienced installer/builder who has completed interior and exterior projects similar in material, design and extent indicated for the project, whose work has resulted in interior and exterior installations of similar products with a record of successful inservice performance.
- **Customer Installation Qualifications:** Leave yourself ample time to adequately plan each step of your project. Proper planning and correct knowledge will yield the best results possible. If you encounter an issue regarding the installation, always consult with an installation professional.
- **Installation Qualifications:** Installation will require either architectural plans or on-site planning to determine the actual method(s) of installation to meet local building codes. Such planning and details of all projects are the responsibility of the customer or customers' agent.
- **Complexity of Projects:** Complexity of projects will vary greatly. Consult a professional installer for more information.

STORAGE AND HANDLING

- Do not install wood products until they have had adequate time to adjust to the relative humidity of the new environment (within 2-1/2% Moisture Content).
- Protect wood products from exposure to moisture and like conditions. Do not deliver wood products
 until after concrete, masonry, plaster, ceramic tile and similar wet work is completely cured and
 dried.
- Store wood products in a dry, warm, well-ventilated, weather-tight location.
- Move wood products into spaces where they will be installed at least seven to ten days before installation.

PROJECT CONDITIONS

- Conditioning: Maintain an ambient temperature between 65 and 75 degrees Fahrenheit in spaces to receive wood products for at least seven days before installation, during installation, and for at least seven days after installation. After post-installation period, maintain relative humidity and ambient temperature planned for building occupants.
- Do not install wood products until it has adjusted to the relative humidity and temperature of the space where it is to be installed.

INSTALLATION TIPS & IDEAS:

Kitchen sink cut-outs make great cutting blocks.

RECOMMENDED TOOLS:

- Pencil
- Level(s)
- Chop saw, Jig Saw/Circular Saw
- Adhesive
- Shims
- Measuring Device
- Square



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SURFACE/SITE PREPARATION:

- Make sure the base frame is level before mounting a counter or table top.
- Have all base frames ready for installation previous to installation.
- Have all tools ready and available before beginning a project.

CUTTING & MOUNTING:

- Measure twice and cut once.
- Cut sink and oven range openings on site with the inserted piece present and measured correctly.
- Make sure to have proper framing and support for countertops
- Apply adequate adhesive to the top of framing before mounting a counter top.
- Push the countertop down on top of the adhesive in its proper place and allow time for it to dry.
- Use other devices to secure countertops if necessary
- Make sure you have a level surface before mounting countertop.
- Use angle brackets and small screws as additional support to keep countertop fastened down tightly to its support frame.

FINISHING:

- Always follow the manufacturers recommended installation instructions for all products used.
- Always experiment with finishes on a cut-off or on a section that will not be seen (all woods take various products differently).
- Never use coarse grit sandpaper on rustic grade antique wood surfaces. Due to the thin patina achieved on rustic grade wood, drum sanders are not recommended. If needed, lightly sand rustic surfaces with 220 grit or finer sandpaper on an orbital sander.

FINISH:

- <u>UV Oil</u> Our most popular finish. Developed and used in Europe for decades because of it natural clean appearance and ease of maintenance. This Green product has a medium build, excellent durability and can be refinished easily without sanding.
- Natural Oil Clean and healthy. Hand applied and air dried natural oil penetrates deep into the wood, hardening and protecting from within while allowing the wood to breathe. Natural oil has very little build and can be refinished easily without sanding.
- Hardwax Oil Traditional European looks. Hand applied and air dried hardwax oil penetrates deep
 into the wood, hardening and protecting from within as well as covering the surface with a
 protective matte wax. Hardwax oil has a medium build and can be refinished easily without sanding.
- <u>Water Base</u> Natural with pale tones. Quality German water based finish that is hand applied and air dried. This finish option allows for low to no VOC's with a medium build. Our water base finish provides superior protection while retaining the natural color tones of the wood. Water based finish does not yellow over time like polyurethane.
- <u>Commercial Wood Top Finish</u> Tough as nails, and, still green and healthy! Designed to take daily abuse, our commercial top finish system has a medium build with low gloss sheen. Easy to maintain and clean as well as recoat as nescesary due to heavy use.



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CARE & MAINTENANCE:

- Clean counter tops regularly with soap and water or a proper, non-toxic cleaner.
- Keep counter tops as dry as possible. Apply oils as needed to avoid drying and cracking.
- CARE OF YOUR WOOD PRODUCT: Natural wood products contain imperfect surfaces. Such imperfections are a natural characteristic of wood products and help to make the product unique. However, contamination may occur if the wood product is used for food preparation without sufficient cleaning between uses. Therefore, the manufacturer of this product recommends disinfection and/or sanitization after contact with meat, poultry or fish. The USDA suggests the use of a bleach and water solution (mixed 1 teaspoon liquid chlorine bleach to 1 quart water). The surface should be flooded with the bleach solution and allowed to stand for several minutes, then rinsed with clean water and allowed to dry. A fresh cloth or paper towel may be used to pat dry the surface, if desired. Additional information and food safety guidelines may be obtained by visiting the USDA's web site at www.usda.gov.
- Never use a scrubbing or scouring pad that may damage or scratch any surface. Use only those cleaning products and pads that are recommended by the finish manufacturer or that are deemed wood safe.



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